## **RESETEO PIZARRAS DIGITALES EDIF. AZUL Y AULA DE IDIOMAS**

Cuando se queda bloqueado el panel interactivo de la pizarra digital es necesario coger un ratón USB, conectarlo a la pizarra digital y realizar las siguientes operaciones.



1. Partimos del escritorio de la pizarra digital.



2. A continuación pinchamos para acceder al menú de las herramientas SMART y seleccionamos la opción de **configuración de SMART.** 

3. Dentro de la configuración de SMART seleccionamos la opción Acerca del soporte del software y productos

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4. A continuación le damos a Herramientas



## 5. Pinchamos en Diagnósticos



6. En la siguiente ventana tendremos que ir al menú **View** a se marca la casilla **Board Toolbar** 

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7. A continuación pinchamos en el botón **Reset** y esperamos un minuto a que se resetee la pizarra. Seguidamente probamos el tactil (debería funcionar)

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